CWRT ZOOM IN THE ROOM
SURVEY ANALYSIS

As meeting restrictions have begun to be loosened in some areas of the country, many CWRTs have begun to meet in person once again. And yet, during the “lockdown” period several of them have expanded their memberships well beyond their immediate communities. Moreover, many members are reluctant to meet in person as a function of their susceptibility to COVID. For those reasons, and others, CWRT leaders are experimenting with zoom and other online media to broadcast their meetings.

This survey was sent only to the leaders of CWRTs. It had an N = 118 with a 76% completion rate. The questionnaire was developed in two tracks: those who are using zoom to broadcast their in-person meetings and those that are either not meeting in person or are not using zoom. It typically took a minute and 38 seconds to complete this survey.

SUMMARY
This survey provides the following PROVEN PRACTICES for CWRTs and the development of their seasonal programs:

1. There are many factors that come into play when instituting a significant change such as using zoom. But for those CWRTs with the means and a fearless attitude, this is a useful tool.
2. Inasmuch as the CWRT Congress tagline is Improvement through education and networking, we are especially gratified that fourteen (14) CWRT respondents are willing to assist those that desire mentoring.
3. For CWRTs that are using zoom, simplicity is the key. Using an uncomplicated equipment array with the fewest moving parts is best when starting out.
4. Involving several CWRT members in equipment setup is desirable.
5. Documenting the equipment setup sequence and testing it is important.
6. Practice broadcasting will likely result in greater levels of confidence as well as viewer satisfaction.
7. Although varying the camera view between speaker, PowerPoint and the in-person attendees is great for the remote audience, for those CWRTs at the beginning of the learning curve it may not be desirable.
Roughly two-thirds of the respondents (62.7%) advised that their CWRT is not using online media such as zoom to broadcast their meetings while a third (37.3%) said that they are doing so.
Of all respondents to this question, 22.9% said that they wished to consult with another CWRT to provide some mentoring in the use of an online media. Those CWRTs interested in assistance included the following.

Baltimore CWRT
Capital District CWRT
Cincinnati CWRT
CWRT of Arkansas
CWRT of Western Missouri
Hershey CWRT
Pasadena CWRT
Phil Kearny CWRT
Rock River Valley CWRT
San Diego CWRT
San Joaquin Valley CWRT
Shippensburg Area CWRT
Sun Cities & Surprise CWRT
AS one can readily see, CWRTs are using a wide array of equipment to broadcast their meetings online. Those that stated other equipment included the following.

- In some cases, we may use two camcorders.
- Projector and amp
- DISCORD
- Hosting History Center provides AV equipment and streaming service
<table>
<thead>
<tr>
<th>ANSWER CHOICES</th>
<th>RESPONSES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main Laptop</td>
<td>87.18%</td>
</tr>
<tr>
<td>Second Laptop</td>
<td>30.77%</td>
</tr>
<tr>
<td>Wireless Microphone</td>
<td>35.90%</td>
</tr>
<tr>
<td>Wired (connected) Microphone</td>
<td>20.51%</td>
</tr>
<tr>
<td>Webcam</td>
<td>25.64%</td>
</tr>
<tr>
<td>Audience Camera</td>
<td>12.82%</td>
</tr>
<tr>
<td>Smartphone Camera</td>
<td>12.82%</td>
</tr>
<tr>
<td>Separate Light Source</td>
<td>2.56%</td>
</tr>
<tr>
<td>Tripod</td>
<td>23.08%</td>
</tr>
<tr>
<td>Zoom Room Controller</td>
<td>5.13%</td>
</tr>
<tr>
<td>Audio Headset</td>
<td>0.00%</td>
</tr>
<tr>
<td>Smartphone Hotspot</td>
<td>0.00%</td>
</tr>
<tr>
<td>All-in-one Zoom Collaboration Device</td>
<td>0.00%</td>
</tr>
<tr>
<td>Mobile Remote Hotspot</td>
<td>5.13%</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td>15.38%</td>
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</tbody>
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Total Respondents: 39
Those CWRTs that are using an online medium such as zoom advised that 58.3% have involved more than one person in the setup process. Forty-one point 7 percent advised that only one person in the CWRT knows how to set up the equipment.
In terms of documenting the setup sequence, only 26.3% have documented that process.
When asked if they held a practice session to ensure the equipment was properly setup and those who were operating it knew how to do so, only 55.3% advised that they had done so. Another 44.8% apparently just winged it.
Delving into the weeds a bit, a majority of CWRT respondents (59.5%) do not switch between a PowerPoint, the speaker, and the audience. Another 40.5% said that they do some switching.
The respondents to this question were split down the middle in terms of holding the camera on a PowerPoint until the question and answer session.
When asked if respondents only displayed the speaker on their online media, a majority (61.9%) said that they do, while 38.1% stated they do not.
Satisfaction is an important aspect of any such innovation. Respondents advised that out of a possible 5.0, their audience was relatively satisfied with the results (3.8).
Those respondent CWRT that are prepared to mentor others indicate some level of competence. In this case, 51.4% said they are ready and able to provide assistance. Those CWRTs are as follows.

Baton Rouge CWRT
Brunswick CWRT
Cedar Valley CWRT
Chicago CWRT
Cleveland CWRT
CWRT of Milwaukee
First Defenders CWRT
Harrisburg CWRT
Old Baldy CWRT
Raleigh CWRT
Robert E Lee CWRT
South Bay CWRT
Tennessee Valley CWRT
Twin Cities CWRT
Respondent CWRTs included the following:

- American CWRT (UK)
- American CWRTQ (Qld. Australia)
- Atlanta CWRT
- Baltimore CWRT
- Baton Rouge CWRT
- Brunswick CWRT
- Cape Fear CWRT
- Cape May Civil War Round Table
- Capital District CWRT
- Cedar Valley CWRT
- Central Delaware
- Central PA CWRT
- Chicago CWRT
- Cincinnati CWRT
- Cincinnati CWRT
- Civil Warriors of San Fernando Valley
- Cleveland CWRT
- Cumberland Mountain CWRT
- CWRT Dallas
- CWRT of Arkansas
- CWRT of Milwaukee
- CWRT of the District of Columbia
- CWRT of the Merrimack
- CWRT of the Mid-Ohio Valley
- CWRT of the Ozarks
- CWRT of Western Missouri
- Dan Sickles CWRT
- First Defenders CWRT
- Frederick County CWRT
- Hamilton, OH CWRT
- Hampton Roads CWRT
- Harrisburg CWRT
- Hershey CWRT
- Housatonic CWRT
- Houston CWRT
- Indianapolis CWRT
- Jefferson County CWRT
- Kennett Square Civil War Discussion Group
- Kent Civil War Society
- Knoxville CWRT
- Los Angeles CWRT
- Louisville CWRT
- Lowcountry CWRT
- Lynchburg CWRT
- Madison Co. (KY) CWRT
- Mahoning Valley CWRT
- Mason-Dixon CWRT
- McHenry County (IL) CWRT
- Mid-Missouri CWRT
- North Alabama CWRT
Northeast Ohio CWRT
Northern Illinois CWRT
Old Baldy CWRT
Onondaga County CWRT
Ottawa (Canada) CWRT
Pasadena CWRT
Phil Kearny CWRT
Pipe Creek CWRT
Puget Sound CWRT
Raleigh CWRT
Richmond CWRT
Robert E. Lee CWRT of Central NJ
Rock River Valley CWRT
San Diego CWRT
San Joaquin Valley CWRT
Shippensburg Area CWRT
South Bay CWRT San Jose CA
South Suburban CWRT
St. Louis CWRT
Sun Cities and Surprise CWRT
Tampa Bay CWRT
Tennessee Valley CWRT
Twin Cities CWRT
Wayne County CWRT
West Virginia Mason Dixon CWRT
Western North Carolina CWRT
York (PA) CWRT
Zanesville CWRT